



G2 SPEECH PHILIPS

About Us

Expert in speech recognition, digital dictation and workflow management, G2 Speech gets to the heart of report documentation, developing bespoke integrated solutions for a modern, efficient health service.

Our Solution

With over 22,000 medical professionals using our solutions in NHS Trusts, GPs and medical practices, G2 Speech is a leading specialist in its field. Speech recognition and digital dictation offer substantial benefits to organisations that are looking to improve their standards of patient care.

MediSpeech is a fast, accurate and very efficient digital solution from G2 Speech that incorporates speech recognition and digital dictation. This flexible system offers digital dictation and speech recognition options to suit different users and their preferred way of working. It is designed around traditional workflows and implementation requires only small process changes. Achieving highly accurate results, MediSpeech helps organisations to take control of a more streamlined and visible workflow, increasing productivity and simplifying administration.

MediSpeech can be tailored to suit individual preferences:

- **Digital dictation:** The clinician dictates information and the medical secretary produces the document.
- **Back-end speech recognition:** The clinician dictates information, which is processed by the speech recognition engine. Documents are then checked by the medical secretary before sign-off.
- **Front-end speech recognition:** The clinician dictates information, which is processed by the speech recognition engine and appears directly on the screen for immediate checking and sign-off.

MediSpeech has been developed specifically for hospitals, and comes with 150 medical vocabularies. It is also fully compatible with Philips SpeechMike III.

Key Benefits

- Faster and more efficient creation of medical documents.
- Improved workflow and patient care.
- Increased security of patient data.
- Improved patient and staff satisfaction due to fewer errors and complaints.
- Increased productivity of secretarial and administration staff.
- Reduced costs as the requirement for overtime, outsourcing and temporary staff employment eliminated.

We have worked with Northgate Managed Services on five integration projects. Their professional approach throughout the implementation phases has been a significant contributory factor in the success of these projects. As a result of these projects over 2,000 users are now experiencing the benefits of working with digital dictation/speech recognition solutions.

“I'm delighted with the results so far and we have seen some very impressive improvements in the turnaround times for completed documents. In addition I was impressed with how quickly the software learned each user's voice and the subsequent high percentage of accuracy achieved”

- Martin Egan, Director of eHealth NHS Lothian

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